

Annual Report of the CRFL Implementation and Support Project

Project No:

Project Title: Coastal Recreational Fishing License Implementation and Support

Grant Duration: Start Date: January 1, 2007 End Date:

Period Covered by This Report:

Start Date: January 1, 2007 End Date: June 30, 2008

Project Costs:

Proposed CRFL: \$381,908 Grantee: Total: \$381,908

This Period CRFL: \$90,578 Grantee: Total: \$90,578

(Separately, for each study/job proposed, describe each of the following)

Study/Job Title: CRFL Implementation and Support (L&S and IT)

Study/Job Objectives: To provide the NCDMF the necessary technical support and infrastructure to implement the Coastal Recreational Fishing License. These funds will be used to retain positions to provide direct customer support and sales and to support the development and implementation phase of the license, including database administration and overall data administration and any augmentation to the licenses, as required. Funds will be used to hire a Processing Assistant IV and two six-month Temporary Processing Assistant IVs to meet the demands of increased license sales and customer support, and a Business Technology Applications Analyst to provide the necessary technological support to maintain data integrity and provide data access. These funds will also be used to provide additional space for customers and staff, computers and infrastructure to support the positions.

Activity This Period: Funds from this project are divided between the License and Statistics and the Information Technology sections within the Division.

License and Statistics

Funds were used to hire one Processing Assistant IV and two temporary processing assistants in the Wanchese, Wilmington and Columbia offices for the first six months of the project. These additional license sales positions allowed the Division to handle the extra workload associated with selling recreational licenses and continue to provide excellent customer service during the implementation phase of the CRFL.

During this project period, approximately 6,000 CRFL's (not including for hire licenses) were sold at DMF license offices with 2,200 sold at the three license offices staffed by CRFL funded positions. In addition, there were 1,300 CRFL for hire licenses sold at DMF license offices during this period.

License staff developed mail renewal notifications for all CRFL for hire license holders. For hire license holders were notified approximately 30 days prior to their license expiration date.

The two temporary positions were not rehired in 2008.

Information Technology

The Business and Technology Applications Analyst was filled in June 2007. This position worked with existing FIN Application and Development Team personnel to implement the following projects during this time period:

- Development and implementation of the CRFL Exemption Permit in FIN
- Development and implementation of product mail renewal features for Blanket For Hire CRFL and Blanket Pier CRFL
- Development and implementation of ALVIN web search capability in FIN
- Development and implementation of ALVIN web search capability on Marine Patrol Officer PDA's for use in the field
- Development of new CRFL sales summary reports.

The position became vacant in January 2008 but is in the process of being advertised.

Deviations:

Computers and kiosk workstations were previously purchased using appropriated funds for CRFL implementation.